

Data Retention Policy

SaaS Solution

Retention

- Any of the following test data older than thirty (30) days will be removed periodically:
 - Test videos;
 - o Test log data; and
 - Test data, but not test result metadata (pass/fail/time of execution, person who executed), will be removed for test executions older than thirty (30) days.
 - Some test data will be maintained longer if needed for accurate and successful executions (modeled data, certain previous run data, and data used within integrations)

NOTE: Export Test Actions (PDF) report may be downloaded by customer in order to archive data prior to deletion as described above,

Backups

- Functionize stores historical test result data in google cloud buckets relying on their object durability claims using the Standard Storage Class with Multi-Region Availability
- Database backup are retained for 100 days
 - Full Backups are taken every twenty four (24) hours with hourly incremental backups

Evaluations, POCs or Trials

For customers using an evaluation version of the Functionize Solution or using the
commercial version of the Functionize Solution for a limited period of time as a trial or
Proof of Concept for no fee, all data uploaded or stored will be deleted permanently
and the account deactivated at the end of the evaluation period unless the customer
has transitioned to and ordered the full commercial version of the Functionize
Solution before expiration of the evaluation period.

Post-Termination Contract Retention

- Functionize will continue to retain test data in a customer's account for thirty (30)
 days after their subscription term has expired to allow the customer to place a new order to extend their subscription term.
- Backups will remain in a customer's account for **thirty (30) days** after the their subscription term has expired